

Submitting a 2021 SOURCE Performance Promise Claim

Performance Promise Claims should be made directly to Sound Agriculture by the grower. There is no need to engage a Sound Dealer for the claims process, and Sound Dealers are not authorized to receive Performance Promise Claims.

There are three steps to make a Performance Promise Claim.

1. Contact Customer Service at (833) 768-6320 or email source@sound.ag to begin the claims process. You will be asked to provide basic contact information. [You may also use this form to provide information.](#)
2. Provide proof of purchase of four or more gallons of SOURCE™ Soybeans (including volume and price of product purchased)¹
3. Share required data as outlined below.

Sound Agriculture will review the claim promptly and contact you to follow up. The analysis will include determining the average yield of treated and untreated areas and calculating the difference based on as-applied and yield monitor data. Sound will endeavor to respond to a claim and determine the amount of the payment within 30 days. This is not a binding commitment and depends on required follow-up questions or reasonable requests for additional information from the grower.

¹ Proof of purchase must be an original invoice detailing volume and price of SOURCE Soybeans purchased and date of purchase.

Grower Data Share Instructions

Sharing Data File via Wireless Data Transfer

Climate FieldView	<ol style="list-style-type: none">1. Login to fieldviewplus.com and go to Data > Data Manager2. Select fields to share or click 'Select All'3. Select Actions > Create Sharing Key4. Enter agronomy@sound.ag5. Select 'Send Key' to send Sharing Key to Sound and any other emails entered <p><i>Note: The key is good for one year from date of creation and provides access to both planting and harvest files. Within the FieldView website, use Actions > Sharing Key History to manage sharing keys.</i></p>
My John Deere	<ol style="list-style-type: none">1. Send an email to agronomy@sound.ag with your My John Deere email2. You will receive an email with the request to partner and share field documentation with Sound; click 'Accept'3. Through File Manager in John Deere Ops Center, select the field(s) you would like to share
AgFiniti	<ol style="list-style-type: none">1. Login and select the 'Tools' drop down followed by 'File Transfer'2. Select one or more files by checking the box to the left of each file and select the Share Files(s) option on the left side of the webpage3. Enter agronomy@sound.ag4. Select 'Confirm' to share file(s) with Sound <p><i>Note: The shared files will always be stored within Tools – File Transfer – Shared Files. To manage shared files and/or change existing sharing relationships, go to Manage – Account Configuration – Sharing.</i></p>

Sharing Data File via Email

If you will not be using a wireless data transfer option, please share the raw data files directly from your machine to our agronomy team by following these directions:

1. Download raw data from your display to a USB or JD Ops. Connect USB to your computer to view files.
2. Add all relevant spray files into one folder. **Shapefiles must include a .shp, .shx, and .dbf file.**
3. Name folder according to the file contents. Example: GrowerName_Applied or GrowerName_Harvest
4. Zip or compress folder.
 - PC: right click and select 'send to' > compressed 'zipped' folder
 - Mac: right click and select 'compress items'
5. Send the data to agronomy@sound.ag or your Sales Agronomy representative

Privacy and Information Security

All information provided to Sound Agriculture will only be used by us to analyze, improve, support, and enhance the Products and otherwise for any business purpose. We may use service providers to collect, process, and store your information, and we may share your information in non-identifiable format with third parties. Though we have safeguards in place to protect your data, no transmission or electronic storage of information is guaranteed to be secure. As such, we disclaim any responsibility or liability for unauthorized access, use or disclosure of any information submitted to Sound Agriculture.

Contact Information

For additional help, please reach out to agronomy@sound.ag.